The ONE-MINUTE PRECEPTOR



STEP I: GET COMMITMENT

- Assess learners' previous experience with similar cases
- Set goals and get commitment to specific part of patient case (differential, H&P, etc.)
 - Allow learner to present case & commit to aspect of patient case
 - Prompts to assist learner:
 - "What are some differential diagnoses to consider with this patient?"
 - "What tests do you think are warranted?"

- STEP 2: PROBE FOR REASONING

EXPLORE learner's rationale/basis for decision

ASK...

WHAT is going on with the patient - "What are some reasons

you considered this?" WHY or ask for appropriate supporting evidence

- "Why do you think so?"

POSE QUESTIONS to allow the student to think aloud and make mistakes in a low-risk, psychologically safe environment

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STEP 3: TEACH A GENERAL RULE

- Teach general principle (only 1 or 2) by focusing on the encounter and giving example
 - "When this situation occurs, this is the typical approach..."

STEP 4: GIVE POSITIVE FEEDBACK

- Avoid general statements (e.g., *Good Job!)*
- Reinforce what the learner did well with specifics about what was observed
- Provide specific example of behavior done well (knowledge, skill, attitude) and its patient impact (effect)
 - "You did a great job being sensitive in approaching the patient's...because of your approach, we found out important information about why the patient did not fill the prescription."

REFERENCES

Neher, J. O., Gordon, K. C., Meyer, B., & Stevens, N. (1992). A five-step "microskills" model of clinical teaching. *Journal* of American Board of Family Practice, 5(4), 419-424. doi: 10.3122/jabfm.5.4.419

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STEP 5: CORRECT MISTAKES (& DEBRIEF LEARNER)

- Debrief learner
 - Tactful timing, private, ask learner to critique first
 - "How do you feel the experience went?"
 - "What was the main thing you learned?"
- Provide constructive feedback gentle and specific; guide learner about errors/omissions and how to improve
 - Use nonjudgmental language
- ✓ Leave with a plan on how to improve



