



**CRIMINAL JUSTICE  
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# Ohio CIT Support and Expansion Project Year 3

## Outcomes Report

July 1, 2022 – June 30, 2023



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## Introduction

The Criminal Justice Coordinating Center of Excellence (CJ CCoE) at Northeast Ohio Medical University (NEOMED) continued its third year of the *Ohio Crisis Intervention Team (CIT) Support and Expansion Project* from July 1, 2022, through June 30, 2023 (referred to as Project Year 3 for this report). This project was made possible through state and federal funding sources provided through the Ohio Department of Mental Health and Addiction Services (OhioMHAS).

Project Year 3 continued to provide programmatic support for statewide Crisis Intervention Team (CIT) growth and development, including scholarships and grants for CIT Training Courses, CIT program development awards to Ohio county and multi-county CIT programs, statewide training opportunities for professionals working alongside police and first responders, updated statewide strategic planning, technical assistance opportunities, and more.

This report details the accomplishments that occurred throughout Project Year 3 and highlights Ohio's CIT programs, substantiating the crucial changes and opportunities made as a direct result of this generous funding.

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## Ohio Crisis Intervention Team (CIT) Support and Expansion Project: Major Accomplishments of Project Year 3

### CIT Program Development Awards

At the start of Project Year 3, the Ohio CIT Support and Expansion Project received \$500,000 in funding from OhioMHAS. There were 16 CIT Program Development Awards provided to regional CIT programs to conduct or continue work. The Montgomery County CIT Program received their first CIT Program Development Award in Project Year 3. The average award requested by CIT Programs was \$20,000. Work focused on increasing Refresher, Advanced, and Role-specific CIT trainings, policies and procedures, relationship building, recognition, and more. In total, 31 of Ohio's 88 counties (35%) accessed Ohio CIT Support and Expansion funds to further develop their CIT programs during Project Year 3. *(See Appendix E for more details of the work completed by these communities.)*

### Public Safety Telecommunicator Training of CIT Trainers (PST ToT)

After reviewing feedback from previous attendees, the CJ CCoE made multiple enhancements to its Public Safety Telecommunicator Training of CIT Trainers (PST ToT). The PST ToT is intended to provide attendees with a model, tools, and information to conduct a CIT PST training course within their local CIT program. The target audience is CIT program coordinators and trainers that will be involved with facilitating/planning the training course for a local CIT program. Originally, this training was one day, lecture-based, and included discussion. Feedback from previous attendees indicated an interest in information about preparing presenters for the PST audience and more guidance on how to present the content. The CJ CCoE staff and the PST ToT Planning Committee made changes to the structure of the in-service training to better attend to the needs of its audience. Presenters for the training were provided with additional guidance to insert content into their presentation on *how* to present the content to PST's, including suggestions for audience engagement and being an effective speaker. The training was also extended to a second day, with Day 2 providing each participant the opportunity to practice one of the training presentations and receive feedback from their peers and the training facilitators.

### Completion and Pilot of the Revised CIT Peer Review Process & Report

Revision of the CIT Peer Review process and report began in Project Year 2. During the revision process, CJ CCoE staff met with CIT programs and coordinators that had been engaged in the process before, either from having a review completed or being a peer reviewer. From these meetings, a new process, report format, and guides were created.

Specific changes included implementing an online questionnaire for CIT programs to complete, creating a standards rubric (based on the Ohio CIT Core Elements), and developing a peer review guide and report template. One key addition to the report template was a customizable checklist of next steps for the CIT program to consider to further enhance their work.

In Project Year 3, this revised process and report was piloted with two CIT programs – Lake and Clermont County. CJ CCoE staff refined the revised process and documents throughout the pilot period utilizing feedback from the CIT program participants and peer reviewers. The final peer review reports from these pilots, finalized documents, and updated process will be disseminated in Project Year 4.

#### **Release of "CIT for Probation Training Considerations"**

During Project Year 2, the CJ CCoE facilitated its third statewide Crisis Intervention Team (CIT) Probation Officer Training. This statewide training was used as a model to enable CIT Programs to facilitate a role-specific local training course for their probation departments. After the completion of the training and review of feedback and evaluations, the CJ CCoE created and disseminated training materials and considerations for CIT Program Coordinators. "CIT Probation Training Considerations," sample probation officer specific role-play scenarios, and sample presentations from the statewide trainings were disseminated in November 2022 to all CIT Program Coordinators. Utilizing these materials, CJ CCoE staff provided consultation and assistance to the Franklin County CIT Program to partner with their probation department and facilitate their first CIT Probation Officer Training Course in May 2023.

#### **Release of "A Closer Look at Ohio CIT Core Elements: Reporting Law Enforcement Crisis Intervention Data within a Sample of Ohio Crisis Intervention Team Programs"**

Disseminated to CIT coordinators and partners across the state in October 2022, "A Closer Look at Ohio CIT Core Elements: Reporting Law Enforcement Crisis Intervention Data Within a Sample of Ohio Crisis Intervention Team Programs" was the culmination of in-depth reviews and interviews with 15 CIT programs to better understand their data collection and information sharing processes. CIT programs selected for interviews had performed some form of data analysis on law enforcement crisis intervention data from 2019-2021. Topics discussed included data collection processes and resources, methods of analysis, data reporting, information sharing practices, and use of this information. The report synthesized responses, presents detailed insights from the project participants, and addresses opportunities for data collection and information sharing for the future of Ohio CIT.

### Increased focus on the inclusion of individuals with lived experience within CIT programs and other intercepts of the criminal justice system

In Project Year 3, the CJ CCoE sharpened its focus on the inclusion of individuals with lived experience within Ohio's CIT programs. In January 2023, an assessment of the current CIT program Steering Committee rosters (43) was conducted to determine what programs did not yet have representation from individuals with lived experience. Through this assessment, it was evident that the majority of Ohio CIT programs involve individuals with lived experience, their families, peer support resources and advocacy organizations in their Steering Committees. Of these rosters, 28 included representation from a NAMI Ohio affiliate, 8 included community-based peer support services or organizations, and 7 included individuals with lived experience or their family members not otherwise represented already by a NAMI affiliate.

CIT programs that did not appear to engage individuals with lived experience were approached to better understand barriers they may be facing to attain this engagement. These programs were offered suggestions for beginning engagement and integration of individuals with lived experience into their Steering Committees and provided a link to the Technical Assistance session on peer engagement (discussed below) which was held in February 2023. They were also offered consultation to help with identifying and overcoming barriers to lived experience representation on their Steering Committee and in their CIT program.

Many CIT programs engage individuals with lived experience and/or their family members as speakers at their CIT Patrol Officer Training Courses either as an individual speaker, panel discussion, and/or actor in their role-play scenarios. A growing number of CIT programs are also integrating field visits into their CIT Patrol Officer Training Course to organizations and facilities for officers in training to interact with a variety of individuals with lived experience. Field visit sites have included, but are not limited to, peer run businesses, residential facilities, and outpatient mental health centers.

On February 1, 2023, the CJ CCoE facilitated a Technical Assistance session focused on engaging peers and individuals with lived experience across the adult criminal justice system. Presenters included an individual with lived experience, a CIT program coordinator, and jail staff. Each discussed their utilization of peers and individuals with lived experience. The session also included a discussion with the lived experience speaker about how to best approach individuals to assist with CIT and other programs, suggestions for keeping peers and individuals with lived experience engaged in their work, and recommendations of organizations to consider contacting to begin this engagement.

### Expansion of the CJ CCoE Collaboration Board to include an Individual with Lived Experience

In November 2022, Daniel Rodgers attended his first CJ CCoE Collaboration Board meeting and officially joined the board as a member. Daniel was the recipient of the 2022 Person with Lived Experience of the Year Ohio CIT Award. Over the last 16 years, he has been actively involved in the Lucas County CIT program. Currently, he serves as a Peer Support in the Lucas County jail through a partnership between Unison Health and the Lucas County Sheriff's Office.

### CIT Data Collection and Information Sharing Practices

Data collection and information sharing practices continued to be a focus of development and growth throughout Ohio CIT programs:

- **In Project Year 2, the CJ CCoE partnered with Cordata, an online health data management company, to create and pilot an online data collection, information sharing, and data analysis platform for CIT programs in Ohio. The pilot continued in Project Year 3.** The CJ CCoE continued to meet with Cordata staff as counties were onboarded or expressed interest in onboarding to the Cordata platform. During Project Year 3, there were 4 CIT programs, encompassing 6 counties and 15 law enforcement agencies, that began use of the Cordata Platform. The platform was developed to mirror the Model Crisis Intervention Contact sheet with the requested addition this project year of a checkbox to identify veterans. Meetings were also held between Cordata and Northwest Ohio CIT data platform to encourage consistency in data collection across both platforms. This work supports the CJ CCoE's ultimate goals around unifying data collection across these and other platforms, to facilitate access to aggregate data, and to report on trends of crisis intervention contacts with law enforcement.
- **Northwest Ohio CIT Portal continued to grow.** At the close of Project Year 3, the NWO CIT Portal supported 38 law enforcement jurisdictions, including 7 jurisdictions from Portage County (outside of the NWO CIT program catchment area). The portal also created and piloted a data dashboard for its users. The data dashboard will be fully implemented and available to participating jurisdictions in Project Year 4.

### The CJ CCoE established Annual CIT Program Status and Development meetings

These meetings utilize an information-gathering packet of questions to gain an understanding of the status, trajectory, and challenges of the CIT Programs. Questions covered during these meetings followed the 2022 Ohio CIT Core Elements and included program coordination, training, information sharing and data collection, policies and procedures, inclusion of individuals with lived experience, recognition, and honors, and collected updated materials from the programs. These meetings transitioned the gathering of

this information from the CIT programs from a document that they would fill in and return to a live conversation. Continuing the annual meetings will allow for engagement with the CIT program coordinators and an opportunity to provide technical assistance.

### Active Sworn Officer Count April 2022

In December of 2021, the CJ CCoE set out to answer questions about CIT training and retention of officers across Ohio's CIT programs, similar to the CJ CCoE 2016 Point-in-Time Count. Without synchronized systems to unify hiring, training, transfer, and separation records, it is challenging to uncover these answers. Given the constraints and like any point-in-time count, this is only a snapshot of active CIT trained officers as of April 2022.

Through a public records request (PRR) fulfilled by the Ohio Attorney General's Office in April 2022 and the CJ CCoE Ohio CIT Training database (OCIT DB), a formula was used to automatically match officers between data sets. The OCIT DB includes all professions trained, so all names were reviewed (N = 22,651). Matching took place based on multiple variables: full name, suffixes, place of employment, profession, training course(s) completed, and hire date. Verification was necessary to ensure that matches were not false negatives or false positives, and close attention was paid to match common or duplicate names.

Of those sworn officers who took the CIT Patrol Officer Training Course and were found to be active on the Attorney General's Office payroll report for April 2022, the following questions were answered:

- *How many sworn officers, trained in the CIT Patrol Officer Training Course, were active as of April 2022?*      10,690
- *What is the likeliest retention rate for all officers trained and still active (1/1/2000-4/21/2022)?*      10,690 / 14,818 (all trained sworn officers) = 72%

The 2016 Point-in-Time Count, also conducted by CJ CCoE staff, found the same retention rate of 72% using different methods.

### Ohio CIT Training

At the end of Project Year 3, 95 CIT Patrol Officer Training Courses and 59 Advanced, Refresher, or Role-specific Training Courses were held. **15 new law enforcement agencies participated in CIT Patrol Officer Training.** 39 law enforcement scholarships were awarded, 5 of which were for new law enforcement jurisdictions participating in CIT Patrol Officer Training. In total, 130 mini-grants, distributed by NAMI Ohio, were provided to CIT Programs to assist in off-setting the cost of these trainings.

### Increase Engagement with Corrections and Probation

In Project Year 3, the CJ CCoE continued to encourage opportunities for the inclusion of corrections and probation in CIT Programming statewide. During this project year, 136 corrections officers participated in a CIT Patrol Officer training course. In addition, Wood County's CIT Program held a CIT training for Corrections and their attendees represented 8 different counties and 4 board areas. Butler County's CIT Program held their first CIT for Corrections training course. Also of note, of the 45 CIT Steering Committee rosters that the CJ CCoE has on file, 12 had representation from jail staff.

### Technical Assistance (TA) Sessions

The CJ CCoE provided 10 CIT-focused and other Technical Assistance (TA) Sessions.

Technical Assistance (TA) Session Topic	Attendees
Marketing and Community Awareness of CIT Programs	17
E.A.R (Engage Assess Resolve) Model	22
CIT Program Record Keeping	35
Psychosis Training for CIT Officers	30
Training Goals and Performance Objectives for CIT Training	18
Peer Engagement Across Multiple Intercepts	14
First Responder Wellness	44
In Jail Mental Health Services	31
A Law Enforcement Guide and One Program's Road to Policy Implementation	25
Success and Challenges in Multicounty and Urban CIT Programs	20

Recordings of all Technical Assistance (TA) sessions are located [here](#).

### Continued Growth of Ohio CIT Programs

CIT programs experienced additional areas of growth in co-ordination, policy work, and development of jurisdiction level coordinators/points of contact:

- 4 CIT programs identified new co-coordinators.
- 226 new jurisdictional level coordinators/points of contact were identified. This included points of contact with other community partners including Fire/EMS, jails, probation, parole offices, court systems and more.
- 11 law enforcement agencies instituted new CIT policies.
- 17 law enforcement agencies revised/updated their CIT policies.

## Overview of Ohio CIT Program Status and Development Updates

From January to June 2020, the Criminal Justice Coordinating Center of Excellence (CJ CCoE) issued requests to collect information regarding the current statuses of Ohio Crisis Intervention Team (CIT) programs. At that time, 42 CIT programs responded to this request and provided information regarding their CIT program and associated law enforcement jurisdiction activities. Project Year 1 (2020) data represents 838 law enforcement jurisdictions and 75 counties.

During Project Year 2, the CJ CCoE issued a request to these same CIT programs to provide updates on their CIT program status and developments. 25 CIT programs responded to this request and provided updates on their CIT program and jurisdictions. These programs are listed after the charts. Project Year 2 (2022) information includes 75 counties and 838 jurisdictions. The aggregate data compares baseline information from 2020 with 2022 information that incorporates the updates from 25 CIT programs.

During Project Year 3, the CJ CCoE established CIT Program Status and Development Update meetings to collect information regarding the current statuses and updates regarding Ohio Crisis Intervention Team (CIT) programs. At that time, 43 CIT programs participated and provided information regarding their CIT program and associated law enforcement jurisdiction activities. These meetings also included collecting updated CIT materials from the CIT Program Coordinators including, but not limited to: CIT training course curriculums/agendas, course evaluations, data collection and information sharing processes, CIT data reports, policies, etc. The Project Year 3 (2023) data represents 869 law enforcement jurisdictions and 83 counties.

The following charts display information from all three project years.

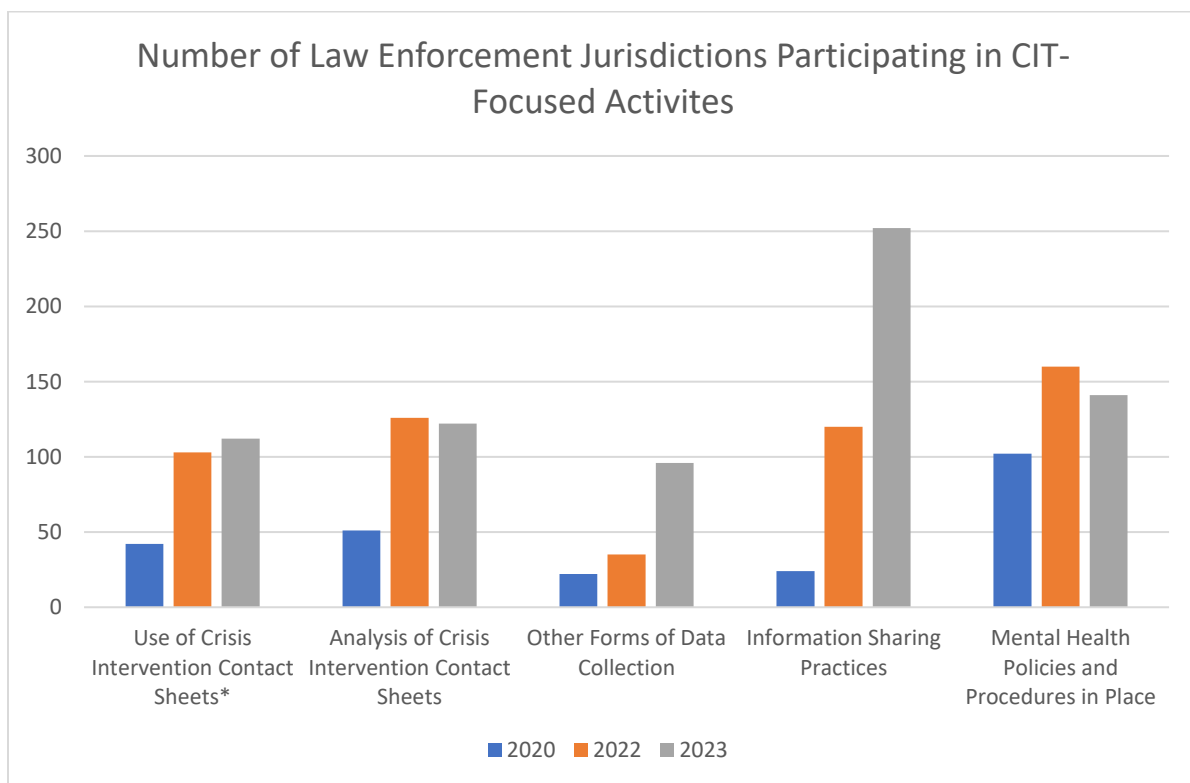
Law enforcement agency information is presented in the first set of charts illustrating completion of CIT-focused activities. Overall, law enforcement agencies have increased their CIT-focused activities as part of Ohio CIT Programs.

After the law enforcement agency information, the last chart displays the activities of Ohio CIT Programs. Under the leadership of CIT Program Coordinators, the CIT Programs have continued to grow and develop through the project years. While more recent challenges have arisen regarding officers attending CIT training courses, all other activities have seen consistent increases.

## Law Enforcement Jurisdiction Information

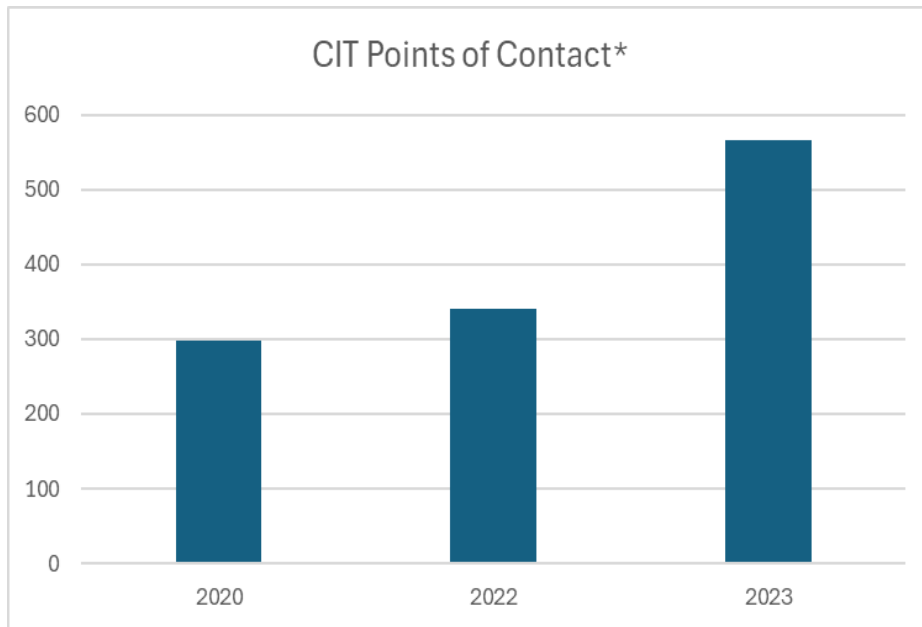
Law enforcement agencies across Ohio continued to increase their CIT-related activities.

Consistent increases across all three years of the project were seen in *Use of Crisis Intervention Contact Sheets*, *Other Forms of Data Collection*, and *Information Sharing Practices*. There were minor decreases in the *Analysis of Crisis Intervention Contact Sheets* and law enforcement agencies having *Mental Health Policies and Procedures in Place*.



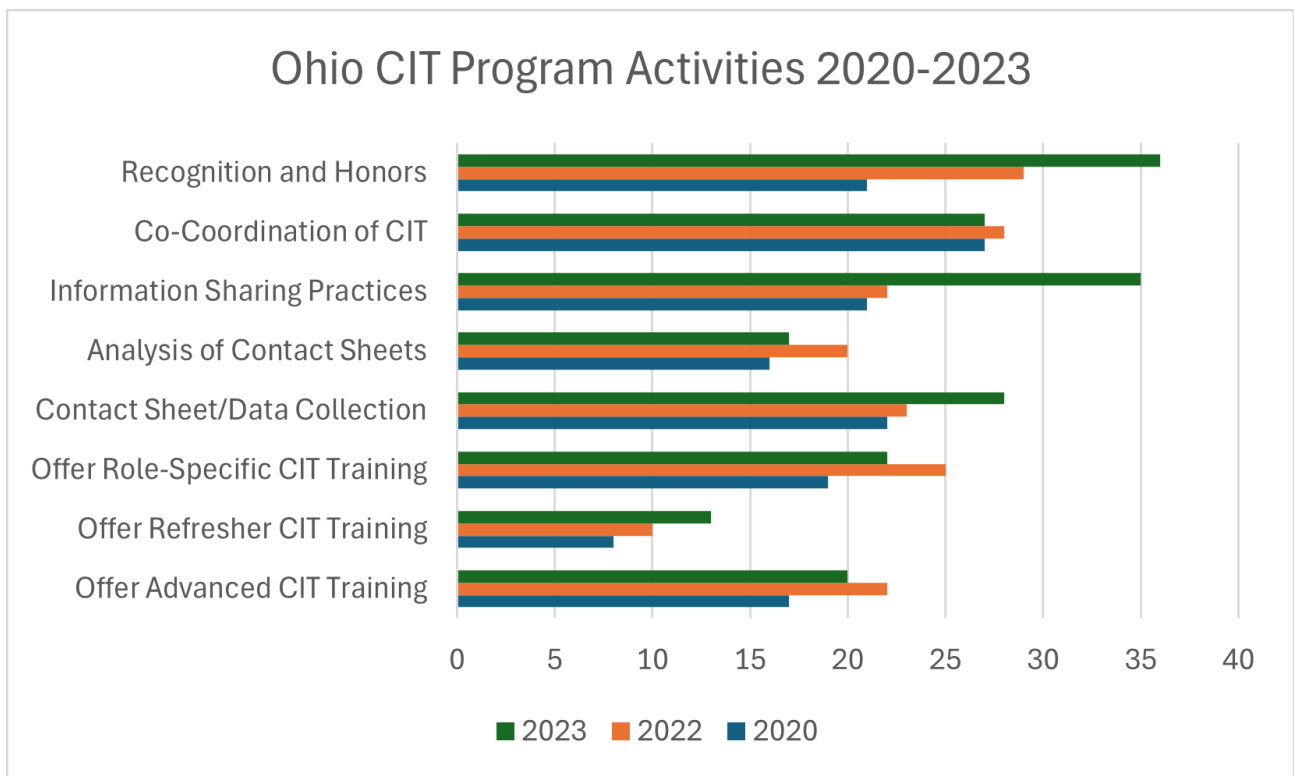
\*Figures in these categories are still under review and await final confirmation from a few communities.

Significant work was done to continue to establish Points of Contact at law enforcement agencies. Starting in Year 3 (2023), CIT Programs significantly expanded their Points of Contact to also include non-law enforcement entities including Fire/EMS, jails, parole offices, probation offices, court systems and other organizations (Forest/park services, VA, Prosecutor’s office, county commissioner office, etc.).



## CIT Program Development and Growth

All Ohio CIT Programs maintained CIT Patrol Officer Trainings. The largest areas of growth for CIT Programs were seen in *Recognition and Honors*, *Information Sharing Practices*, and *Contact Sheet/Data Collection* since 2020. CIT Programs reported struggles with training activity during Project Year 3 (2023) which was attributed to a variety and combination of factors including workforce retention issues, difficulty with officers being available to attend training, stretched speaker resources, and increased job tasks/responsibilities outside of CIT being added for CIT program coordinators.



\*Starting in Project Year 2 (2022), if a CIT Program had not conducted an Advanced/Refresher/Role-Specific Training in over a year, they were counted as not currently offering that type of training.

## Looking Ahead: Year 4 of the Ohio CIT Support and Expansion Project

The CJ CCoE will begin Project Year 4 of the Ohio CIT Support and Expansion Project on July 1, 2023, with anticipated funding from OhioMHAS and the Ohio Office of Criminal Justice Services (OCJS). Along with continued long-standing initiatives, such as statewide in-service trainings, tracking CIT training across the state, subaward funding for CIT programs, and work to increase participation in CIT training, new initiatives, projects, and tasks have emerged for the upcoming year:

- Development of a model CIT training evaluation with guidance on how to utilize training evaluation to further CIT program development
- Assist NAMI Ohio with the implementation of the Share Your Story with Law Enforcement (SYSLE) program from NAMI National
- Create standardized performance objectives for CIT Patrol Officer, Advanced, Refresher, and all Role-Specific training courses identified in the Ohio CIT Core Elements
- Distribution of customized Point in Time counts of officers trained in CIT to each CIT program
- Updates to and dissemination of the *CIT Quick Reference Guide*
- Updates to and dissemination of the *Exemplary CIT Practices* document
- Finalization and release of new CIT Peer Review process and documents

## Appendix

## Appendix A – An Overview of Ohio Crisis Intervention Team (CIT) Training Statistics

Crisis Intervention Team (CIT) programs are a partnership between law enforcement, the mental health system, and mental health advocacy groups. The training component within CIT programs is a collaborative effort, providing intensive instruction, designed to help law enforcement officers identify and respond to individuals with mental illness who are in crisis.

*CIT Officers have been trained in all Ohio counties.*

Year 3 of the CIT Support and Expansion Project, from July 1, 2022 - June 30, 2023, continued to see increases in training courses. In this timeframe, over 88% (39/44) of Ohio's CIT programs hosted 182 trainings and 80% (71/88) of counties sent professionals to receive training. To illustrate the effect of these funds on Ohio's CIT programs, we show the outcomes of this project year compared with the entirety of the project, January 1, 2020 – June 30, 2023. The first graph shows figures for the CIT Patrol Officer Training Course, followed by the figures for advanced, refresher, and role-specific courses. A table showing historic course statistics by profession is presented at the end.

### CIT Patrol Officer Training Course Figures

#### Project Year 1

January 1, 2020 – June 30, 2021

Full Course Count: **82**

**1,368** Sworn Officers

**386** Corrections Officers

**33** EMS/Fire

**27** Public Safety Telecommunicators

**23** Protective Services/Security

**18** Parole/Probation Officers

**73** Other professions\*

**1,928** professionals

#### Project Year 2

July 1, 2021 – June 30, 2022

Full Course Count: **96**

**1,503** Sworn Officers

**257** Corrections Officers

**62** EMS/Fire

**29** Public Safety Telecommunicators

**34** Protective Services/Security

**53** Parole/Probation Officers

**56** Other professions\*

**1,994** professionals

#### Project Year 3

July 1, 2022 – June 30, 2023

Full Course Count: **130**

**1,093** Sworn Officers

**950** Corrections Officers

**42** EMS/Fire

**44** Public Safety Telecommunicators

**97** Protective Services/Security

**93** Parole/Probation Officers

**145** Other professions\*

**2,619** professionals

\*Includes Mental Health Treatment Counselors, Educators, Social Workers, Healthcare Professionals, Court Personnel and Administrative/Board Members

### Advanced, Refresher, & Role-specific (ARR) Training Figures

**Project Year 1**

January 1, 2020-June 30, 2021

ARR Course Count: **144**

**1,392** Sworn Officers

111 Corrections Officers

110 EMS/Fire

589 Public Safety Telecommunicators

26 Protective Services/Security

61 Parole/Probation Officers

304 *Other professions\**

**2,593** professionals

**Project Year 2**

July 1, 2021 -June 30, 2022

ARR Course Count: **70**

**468** Sworn Officers

45 Corrections Officers

101 EMS/Fire

271 Public Safety Telecommunicators

18 Protective Services/Security

35 Parole/Probation Officers

141 *Other professions\**

**1,079** professionals

**Project Year 3**

July 1, 2022 – June 30, 2023

ARR Course Count: **52**

**456** Sworn Officers

40 Corrections Officers

62 EMS/Fire

229 Public Safety Telecommunicators

13 Protective Services/Security

53 Parole/Probation Officers

72 *Other professions\**

**987** professionals

ARR courses remained in demand for many CIT Programs. These courses are shorter in length on a variety of topics and information beyond the Patrol Officer Training Course. The above comparison illustrates the impact of this project on the availability of newer course content within CIT Programs across Ohio.

**Advanced, Refresher, and Role-specific training topics:**

Suicide/Officer Wellness  
 QPR/De-escalation  
 Trauma and Self-care  
 Crisis Awareness and Self-care  
 CIT for Youth  
 Veteran's Response

First Responder Wellness  
 Mental Health First Aid for Youth  
 Marsy's Law  
 De-escalation  
 Non-escalation/De-escalation

Youth Intervention  
 CIT for Corrections Officers  
 CIT for Behavioral Health  
 CIT for Public Safety Telecommunicators  
 CIT for Probation Officers  
 CIT for Court Staff

\*Includes Mental Health Treatment Counselors, Educators, Social Workers, Healthcare Professionals, Court Personnel and Administrative/Board Members

**CIT Patrol Officer  
 Training Courses  
 Statistics**

May 2000 – June 2023



16,630 Sworn Officers

4,426 Corrections

386 EMS/Fire

442 Protective Services/Security

394 Public Safety telecommunicators

544 Parole/Probation Officers

904 *Other Professions*

24,858 Professionals

## Appendix B – Final Technical Assistance Report July 1, 2022 – June 30, 2023

Technical Assistance Provided	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023	June 2023	Totals
Materials/Information	7	2	6	4	5	4	9	8	13	5	-	2	65
Guidance	3	5	8	3	2	3	8	8	4	2	-	2	48
Policy/Procedures	2	-	1	1	1	-	1	2	-	1	1	-	10
Coordinator Development	-	-	-	-	-	-	-	1	-	-	-	-	1
Core Elements	-	-	-	1	-	-	-	-	-	-	1	-	2
Membership/Participation	-	-	-	1	1	-	-	-	1	-	-	-	3
CIT PGM DEV/Steering Comm	-	1	2	3	1	-	1	-	-	-	1	1	10
Training Assistance	4	2	3	3	4	4	9	5	4	2	1	2	43
Peer Review	-	-	2	3	-	-	2	-	-	-	-	-	7
Data Collection Assistance	2	-	-	-	1	1	3	1	1	-	-	1	10
<b>Total Points of Assistance</b>	<b>18</b>	<b>10</b>	<b>22</b>	<b>19</b>	<b>15</b>	<b>12</b>	<b>33</b>	<b>25</b>	<b>23</b>	<b>10</b>	<b>4</b>	<b>8</b>	<b>199</b>
<i>Board/Program Areas Covered (e</i>	8	8	11	10	11	10	18	11	16	10	5	5	123
<i>Jurisdictions/Agencies Assisted</i>	7	3	4+KY	1	1	-	6	5	2	0	0	1	26
<i>CIT Coordinator Emails</i>	3	6	4	5	5	2	5	2	4	1	3	5	45
<i>CJ CCoE Website Updates</i>	5	1	2	1	1	0	0	2	1	0	2	1	16

Notes: Abbreviations of US States are included in Jurisdictions/Agencies assisted.









## Appendix D – Ohio CIT Program Project and Work Accomplishments

This report illustrates the advances that CIT programs participating in the *Ohio CIT Support and Expansion Project* generated during Project Year 3 July 1, 2022, through June 30, 2023. During this period, the projects were conducted by 16 CIT Programs. The information below shows the total work done by CIT programs during Project Year 3. CIT program project work was based on the Scopes of Work that each program submitted as part of their application for funding.

*All information is program-level, unless otherwise indicated.*

 Indicates that a projection for Year 3 was completed.

 Indicates that the projection for Year 3 was exceeded.

CIT Training, Trainer, and/or Speaker Development	Total Work Completed FY 23
CIT Patrol Officer Training Course Enhancements	5 
Role-specific CIT Courses	6
Advanced CIT Courses	9
Refresher CIT Courses	1 
New Law Enforcement Participation in CIT Patrol Officer Training Course	22
Exploration of Role-specific/Advanced/ Refresher CIT Courses	1 
Stipends (Law Enforcement, and People with Lived Experience)	10 
Stipends (Trainers and Actors)	14 
Trainer and/or Speaker Development	4
Purchase of Hearing Distressing Voice Kit	1 

Policies and Procedures	Total Work Completed FY 23
Development of Policies (Law Enforcement Jurisdiction Level)	11
Revision of Policies (Law Enforcement Jurisdiction Level)	11
Development of Mental Health Policies to support CIT	13 ★
Development of 911,988, and/or Call Center Policies re: crisis intervention and/or CIT	0
Other (Program Level)	2 ★

Information Gathering and Sharing	Total Work Completed FY 23
Development of Data Collection (Program Level)	1 ★
Development of Information Sharing (Program Level)	0
Development of Data Collection (Jurisdiction Level)	49 ★
Develop of Information Sharing (Jurisdiction Level)	14
Stipends for data collection participation (Law Enforcement)	6 ★
Stipends for data collection participation (Mental Health)	6 ★
Analysis of Information (Program Level)	9 ★
Information Sharing Practices (Program Level)	1
Other (Program Level)	1 ★

CIT Coordinators	Total Work Completed FY 23
Identification of a CIT Co-Coordinator from a new Pillar of Collaboration (Program Level)	2 ★
Attend CIT International Coordinator Certification Course	3 ★
Complete CIT International Curriculum Train the Trainer Course	1 ★
Attend 2022 CIT International Conference	5 ★
Identification of a Law Enforcement Point of Contact (Jurisdiction Level)	13 ★
Clarification of a Law Enforcement Point of Contact (Jurisdiction Level)	13 ★
Other (Program Level)	2 ★

Recognition and Honors	Total Work Completed FY 23
CIT Awards/Honors/Recognition Program	13
CIT Recognition Items	9
Other (tickets to CIT Awards Banquet)	2 ★

Other	Total Work Completed FY 23
CIT Steering Committee Development/Enhancements	5 ★
CIT Instructor Ride-a-Along with CIT Officers	45 ★
Behavioral Health Provider Ride-A-Long with CIT Officers	27 ★
Update other CIT-related items	0
Purchase of other CIT-related items	4 ★
CIT Newsletter	4 ★
CIT Awareness Classes	0
Law enforcement Wellness Training (CIT and non-CIT)	0
Exploration of a Communication Platform	1 ★



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Mental Health &  
Addiction Services**



**Ohio**

## Appendix E - Ohio CIT Support and Expansion Project: Year 3 Goals & Accomplishments

The following table details the goals, strategies, and accomplishments for the project period July 1, 2022 – June 30, 2023.

*(See Appendix F for additional accomplishments beyond these goals)*

Goal	Strategies	Project Year End Accomplishment
<b>Partnerships: Law Enforcement, Advocacy, Mental Health</b>		
Maintain a formal relationship (contracts) with NAMI Ohio and two law enforcement representatives to manage CIT program support, development, technical assistance, and expansion.		Contracts with NAMI Ohio, Officer Jeff Futo, and Commander (Ret.) Christopher Bowling were executed.
Increase opportunities for inclusion of jails in CIT programming across the state. Track and report the number of corrections officers trained.	<p>Butler County’s CIT Program held their first CIT for Corrections Training in May 2023.</p> <p>Wood County’s CIT Program continued to hold its CIT for Corrections training. During the project period, attendees represented 8 different counties and 4 board areas.</p> <p>In January 2023, an assessment of jail administrative staff representation on the 45 available CIT Steering Committee rosters was conducted.</p>	<p>Between May 2000 – June 30, 2022, <b>3,957</b> corrections officers participated in a CIT Patrol Officer Training (or equivalent) course, representing 64 counties. Of these, 1,034 were jail-based correction officers who were trained by local CIT programs representing 61 counties, while 2,923 are listed as trained by ODRC. An additional 84 corrections officers took another type of CIT training.</p> <p>Of the 45 CIT Steering Committee rosters that the CJ CCoE has on file, 12 have representation from jail staff. (Assessed January 2023)</p>

Goal	Strategies	Project Year End Accomplishment
<b>Partnerships: Law Enforcement, Advocacy, Mental Health</b>		
Track and report probation officer participation in local and statewide CIT training programs.	<p>The CJ CCoE disseminated a guidance document titled "CIT Probation Training Considerations" to all CIT Program Coordinators in December 2022.</p> <p>Franklin County held their first CIT for Probation training in May 2023.</p> <p>In January 2023, an assessment of probation staff representation on the 45 available CIT Steering Committee rosters was conducted.</p>	<p><b>37</b> probation officers have participated in a CIT Patrol Officer Training course.</p> <p><b>10</b> parole officers have participated in a CIT Patrol Officer Training course.</p> <p>Of the 45 CIT Steering Committee rosters that the CJ CCoE has on file, 6 have representation from probation and/or parole staff. (Assessed January 2023)</p>
Provide stipends to 75 people with lived experience, family members, and/or advocates for participating in CIT training, Sequential Intercept Mapping, or steering committees.	<p>Funding for stipends was included in the NAMI Ohio contract. NAMI Ohio coordinated collecting and fulfilling stipend requests.</p> <p>The CJ CCoE advertised the availability of these stipends to CIT programs and community leads for Sequential Intercept Mapping Workshops.</p>	<b>40</b> stipends for individuals with lived experience were distributed for participation at CIT trainings, Sequential Intercept Mapping, or steering committees.

Goal	Strategies	Project Year End Accomplishment
<b>Community Ownership: Planning, Implementation and Networking</b>		
Complete the CIT Peer Review process revision.	<p>CJ CCoE staff held multiple meetings with CIT Programs Coordinators that had completed CIT Peer Reviews in the past to garner feedback about both the review process and the final report. Feedback was integrated into the revision process and final documents.</p> <p>CJ CCoE identified the need for objective standards for reviewing the CIT programs, guidance for both peer reviewers and the CIT programs being reviewed, and a list of specific next steps as part of the new review process.</p>	<p>Officer Jeff Futo (LE Liaison) and Mekal Banyasz (Research, Grants, and Evaluation Manager) completed the CIT Peer Review Guide &amp; Standards Rubric, CIT Peer Review Report template, and CIT Peer Review Questionnaire on Qualtrics (online survey platform) in December 2022.</p> <p>Pilots of the new peer review process and release of finalized documents will occur in FY 2024.</p>
The Criminal Justice Coordinating Center of Excellence (CJ CCoE) Collaboration Board will seek and secure representation from a person with lived experience to fill the currently vacant seat	<p>Recommendations for new members were garnered from existing Collaboration Board members for outreach and invitations to join.</p> <p>Along with representation from an individual with lived experience, representation from crisis response services was also sought and secured.</p>	Daniel Rodgers (2022 Person with Lived Experience of the Year Ohio CIT Award winner), Katie Cretella (Director of Clinical Services at Trumbull County Mental Health & Recovery Board), and Janell Hill (Director of Crisis NOW Services Montgomery County) joined the CJ CCoE Collaboration Board and attended the November 18, 2022, meeting.

Goal	Strategies	Project Year End Accomplishment
<b>Policies and Procedures</b>		
Increase the number of law enforcement jurisdictions instituting new CIT policies by 13.	<p>A TA session on the CJ CCoE's law enforcement policy guide was held in October 2022.</p> <p>Multiple CIT programs selected to focus on law enforcement CIT policy creation or updates as part of their activities for Project Year 3.</p>	11 jurisdictions developed and implemented CIT policies.
Increase the number of law enforcement jurisdictions revising or updating CIT policies by 29.	<p>A TA session on the CJ CCoE's law enforcement policy guide was held in October 2022.</p> <p>Multiple CIT programs selected to focus on law enforcement CIT policy creation or updates as part of their activities for Project Year 3.</p>	17 jurisdictions revised/updated their CIT policies.
Increase the number of mental health system policies that support law enforcement crisis intervention by 6.		Medina County's CIT Program established policies within Alternative Paths, Inc., SOP. The policies cover 10 topic areas related to CIT and law enforcement crisis intervention.
Increase the number of policies related to 988, 911, and their coordination with CIT by 2.		While work on these policies has started in CIT programs, no new policies have been developed at this time.

Goal	Strategies	Project Year End Accomplishment
<b>CIT: Officer, Dispatcher, Coordinator</b>		
Increase number of participating law enforcement agencies in CIT by 5.	Law enforcement scholarships, dispensed by NAMI Ohio with OhioMHAS funding through the CJ CCoE, were prioritized to encourage and support new law enforcement jurisdictions attending CIT training for the first time.	15 law enforcement agencies participated in CIT Patrol Officer Training for the first time.
Increase the number of CIT programs with co-coordinators from different pillars by 5.		4 CIT programs added CIT program co-coordinators from different pillars of collaboration.
Increase the number of law enforcement points of contact by 12.	CJ CCoE did a call out to CIT Program Coordinators via the CIT coordinators email distribution list to have programs submit updated lists of their Points of Contact.  Updated Points of Contact lists were also requested when meeting with CIT programs individually to update their information with the CJ CCoE.	226 new Points of Contact were established at law enforcement jurisdictions and other organizations in their communities, including EMS agencies, fire departments, jails, parole offices, probation offices, court systems and other organizations (Forest/park services, VA, Prosecutor's office, county commissioner office, etc.).
Goal	Strategies	Project Year End Accomplishment
<b>Curriculum: CIT Training</b>		
Increase the number of CIT programs offering CIT Refresher courses by 1.		4 CIT programs offered their first CIT Refresher courses.

<p>Increase the number of CIT programs offering Advanced CIT courses by 3.</p>		<p>1 CIT program offered their first Advanced CIT course.</p>
<p>Goal</p>	<p>Strategies</p>	<p>Project Year End Accomplishment</p>
<p>Curriculum: CIT Training</p>		
<p>Increase the number of CIT Programs offering role-specific CIT courses by 4.</p>	<p>CJ CCoE staff provided technical assistance and consultation to Franklin County's CIT Program to support their first CIT for Probation training.</p>	<p>2 CIT programs offered their first Role-Specific CIT courses.</p>
<p>Provide at least 100 and up to 153 mini-grants in any combination of CIT Patrol Officer Training, Advanced, Refresher, or role-specific training courses.</p>	<p>Funding for mini-grants was included in the NAMI Ohio contract. NAMI Ohio coordinated collecting and fulfilling mini-grant requests.</p> <p>Advertising and reminders of the availability and guidance for requesting mini-grants was sent to the CIT Program Coordinators.</p>	<p>130 mini-grants were issued.</p> <ul style="list-style-type: none"> <li>- 95 CIT Patrol Officer Trainings were held and 94 submitted rosters. 82 received mini-grants.</li> <li>- 59 Advanced, Refresher, or Role-specific CIT courses were held and 51 submitted rosters. 48 mini-grants were paid.</li> </ul>

<p>Provide 40 scholarships to LE agencies sending officers to CIT training for the first time or to offset a financial hardship at the agencies.</p>	<p>Funding for scholarships was included in the NAMI Ohio contract. NAMI Ohio coordinated collecting and fulfilling scholarship requests.</p> <p>Advertising and reminders of the availability and guidance for requesting scholarships were sent to the CIT Program Coordinators.</p>	<p><b>39</b> law enforcement scholarships were distributed.</p> <p>Of these scholarships, <b>5</b> were for new law enforcement jurisdictions participating in CIT Patrol Office Training.</p>
Goal	Strategies	Project Year End Accomplishment
Mental Health Receiving Facility: Emergency Services		
<p>Provide and track technical assistance provided to communities to assist them in shaping 24/7 mental health services that adequately meet each community's needs, including non-refusal access for law enforcement officers to transfer responsibility for specialized mental health assessment and care.</p>		<p>Ruth Simera, Em Ribnik, Jeff Futo, and Chris Bowling met with CIT program coordinators and partners from Hamilton County twice in January 2023 to discuss and provide consultation/TA regarding pink slips and transportation issues. Jeff Futo and Chris Bowling also provided additional resources and documents outside of these meetings.</p>

Goal	Strategies	Project Year End Accomplishment
<b>Evaluation and Research</b>		
<p>Enhance CIT Program information sharing and data collection processes or use of digital platforms in 3 programs by 1) instituting an initial practice in 1 of the regional programs that are known to not have a process or platform and 2) enhancing the practice of 2 of the regional programs that have a process established and need to further develop their efforts. These will be measured by the occurrence of at least one of the following:</p> <ul style="list-style-type: none"> <li>i. Establishing a process for information sharing and data collection</li> <li>ii. Increasing the number of law enforcement agencies participating in an established process or platform</li> <li>iii. Establishing a platform for information sharing and data collection</li> <li>iv. Establishing data analysis</li> <li>iv. Establishing a reporting process</li> <li>v. Utilization of the report for quality improvement purposes</li> </ul>	<p>Multiple CIT Support &amp; Expansion Project subaward grantees included information sharing and data collection goals for FY 23; two met the deliverables of this goal (Portage and Butler Counties).</p> <p>CJ CCoE staff met with multiple CIT programs interested in joining the Cordata CIT platform.</p> <p>Both the Northwest Ohio CIT Program and Cordata presented their platforms to the Criminal Justice Coordinating Center of Excellence Collaboration Board.</p>	<p>The Northwest Ohio CIT Program now supports 38 law enforcement jurisdictions on their CIT Data Portal, including 7 law enforcement jurisdictions from Portage County (ii). Butler County's information has been loaded into the system and a "go live" date is being determined (i) for Project Year 4.</p> <p>Hancock County and Gallia/Jackson/Meigs have both been approved for the Cordata CIT Platform and have started the onboarding process. Planned start dates are yet to be determined and will occur in Project Year 4.</p>
<p>Facilitate two CIT Peer Reviews utilizing the revised process.</p>		<p>Lake County's CIT Program completed its CIT Peer Review in March with a final meeting in April 2023. (Finalized November 2023)</p>

		Clermont County's CIT Program completed their CIT Peer Review in May 2023 with a final meeting in June 2023. (Finalized August 2023)
<p>Create a brief report detailing how many CIT trained officers are currently working at Ohio law enforcement agencies, including a count of all active officers who have attended the CIT Patrol Officer Training Course as of April 2022, to inform the impact of CIT program training efforts.</p>	<p>Through a public records request (PRR) fulfilled by the Ohio Attorney General's Office in April 2022 and the CJ CCoE Ohio CIT Training database (OCIT DB), a formula was used to automatically match officers between data sets. Verification was necessary to ensure that matches were not false negatives or false positives, and close attention was paid to match common or duplicate names.</p> <p>This data was used to answer the following questions:  How many sworn officers, trained in the CIT Patrol Officer Training Course, were active as of April 2022?  What is the likeliest retention rate for all officers trained and still active (1/1/2000 – 4/21/2022)?</p> <p>Outcomes were also compared to the previous 2016 Point-In-Time Count to look at variances in retention rates.</p>	<p>The count was completed in January 2023. Circulation of this report will take place in Project Year 4.</p>

Increase use of crisis intervention contact sheets by two counties and 9 law enforcement agencies.		2 counties and 11 law enforcement agencies began using crisis intervention contact sheets.
Goal	Strategies	Project Year End Accomplishment
In-Service Training		
Host one statewide Ohio CIT Training conference in collaboration with NAMI Ohio.	A brief survey was sent to all attendees for insights on topics for Project Year 3.	The Ohio CIT Training conference was held on April 19, 2023, in Columbus with 163 attendees.
Convene two statewide CIT coordinator meetings (one in-person and one virtual).		The Fall statewide CIT Coordinator meeting was held on Thursday November 10, 2022, from 10am-2pm at the State of Ohio Library in Columbus with 43 attendees. The Spring statewide CIT Coordinator meeting was held on Tuesday March 21, 2023, from 10am-2pm on Zoom with 40 attendees.
Host at least one statewide public defender/assigned counsel mental health training.	New topics for this year's training include "Understanding Psychosis," "IQ/Neuropsychological Testing and the Criminal Justice System," and "Potential Impairment from Medication" after reviewing feedback from the previous training attendees.	"Achieving Better Outcomes for People with Mental Illness in the Criminal Justice System: An Attorney's Guide" was held December 14 & 15, 2022, from 12pm-4pm both days with 13 attendees.
Host one Public Safety Telecommunicators Training of CIT Trainers course.	This training was redesigned to be two days and incorporate attendees presenting content on the second day.	The Crisis Intervention Team Public Safety Telecommunicators Training of Trainers was held on March 1 & 2, 2023, in Columbus, with 10 attendees.

Host one statewide CIT Coordinator course.		The Ohio CIT Coordinator Course was held on Tuesday, June 20, 2023, in Columbus with 16 attendees.
Facilitate at least 6 CIT-focused technical assistance sessions.		<p>Seven CIT-focused TA sessions were held:</p> <ul style="list-style-type: none"> <li>• <i>A Law Enforcement Policy Guide and One Program's Road to Policy Implementation</i> (10/26/2022) – 25 attendees</li> <li>• <i>CIT Program Record Keeping</i> (11/21/2022) – 35 attendees</li> <li>• <i>Successes and Challenges in Multicounty and Urban CIT Programs</i> (1/24/2023) – 20 attendees</li> <li>• <i>Marketing and Community Awareness of CIT Programs</i> (3/20/2023) – 17 attendees</li> <li>• <i>The E.A.R. (Engage Assess Resolve) Model</i> (5/25/2023) – 22 attendees</li> <li>• <i>Psychosis Training for CIT Officers</i> (6/14/2023) – 30 attendees</li> <li>• <i>Training Goals and Performance Objectives for CIT Training</i> (6/30/2023) – 18 attendees</li> </ul> <p>Three TA sessions focused on other intercepts were also held:</p> <ul style="list-style-type: none"> <li>• <i>In Jail Mental Health Services</i> (4/12/2023) – 31 attendees</li> <li>• <i>First Responder Wellness</i> (6/22/2023) – 44 attendees</li> </ul>

		<ul style="list-style-type: none"> <li>• <i>Peer Engagement Across Multiple Intercepts (2/1/2023) – 14 attendees</i></li> </ul> <p>Additionally, CJ CCoE continued its collaboration with the Attorney General Task Force on Criminal Justice and Mental Illness’ Best Practices and Mental Health Training for Jails subcommittee webinar series titled <i>Collaborative Mental Health Care for Incarcerated Individuals</i>. The four presentations focused on improving mental health care and coordination of mental health services for incarcerated individuals (9/2022), the new Franklin County jail (12/2022), re-imagining re-entry services (2/2023), and a new training on dementia for jail staff (5/2023).</p>
Goal	Strategies	Project Year End Accomplishment
Recognition and Honors		
<p>Use the CIT coordinators email distribution list to disseminate Ohio CIT news items at least monthly.</p>	<p>Dissemination Coordinator Ashley Eads emails CIT program coordinators for recognition and honors event information prior to the quarterly statewide CIT newsletter publication.</p> <p>Individual news articles and the CJ CCoE News Brief were disseminated monthly.</p>	<p>Ohio CIT news was disseminated monthly from July 2022 – June 2023.</p>

	Each issue of the Ohio CIT Newsletter included recognition of recent CIT training course attendees and CIT awards from local communities across the state. The Spring issue featured a lead article recognizing the role of CIT program coordinators. The Summer 2023 issue included a spotlight on the Ohio CIT Award winners and nominees.	
Goal	Strategies	Project Year End Accomplishment
Outreach: Developing CIT in Other Communities		
Provide technical assistance as needed to all Ohio CIT programs and report on those activities.	All CJ CCoE staff, including the two law enforcement liaisons, provided technical assistance to Ohio CIT programs. Technical assistance is individualized assistance based on the needs of the CIT program's status and development. Technical assistance was also provided to CIT coordinators at the jurisdictional level.	Technical assistance was provided in the following categories: materials, CIT program information and guidance, policies and procedures, CIT coordinator development, CIT program development, CIT Steering Committee development, training assistance, CIT Peer Review, and data collection assistance. <i>See Appendix B</i>
Continue to assist Ashtabula County in start-up of a CIT Program including establishing a	Jeff Futo, CJ CCoE law enforcement liaison, provided support and	Ashtabula's CIT Patrol Officer Training course was originally scheduled for October 2022,

<p>Steering Committee and holding their first CIT Patrol Officer Training Course.</p>	<p>consultation to the Ashtabula CIT Program Coordinator.</p>	<p>postponed to February 2023, and cancelled due to low enrollment.</p>
<p>Execute 16 formal subawards for the CIT Support and Expansion Project.</p>	<p>The online application process for the subawards was used again this year with a deadline of September 7, 2022.</p> <p>16 applications were received, reviewed, and funded for the project year.</p>	<p>16 formal subawards were executed.</p>



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## Appendix F – Ohio CIT Support and Expansion Project: Additional Accomplishments

This section of the report illustrates additional accomplishments that the *Ohio CIT Support and Expansion Project* generated during Project Year 3 from July 1, 2022, through June 30, 2023. Despite the continued pandemic and varying shutdown protocols, the Criminal Justice Coordinating Center of Excellence (CJ CCoE) and Crisis Intervention Team (CIT) programs developed innovations *beyond* the original targets.

### CIT Program Coordinator Recognition

During Spring 2023, the CJ CCoE launched an initiative to recognize the dedication, diligence and hard work of Ohio CIT program coordinators around the state. The initiative included a feature article on CIT program coordinators and their role in CIT's success in Ohio in the Ohio CIT Newsletter, a letter sent to all CIT program coordinators written and signed by CJ CCoE and NAMI Ohio staff, and a set of recognition items including the book *You Are Not Alone: The NAMI Guide to Navigating Mental Health*, Ohio CIT decal, and wireless charger with the Ohio CIT logo. The letter and recognition items were given out at the statewide Ohio CIT Conference, Fall Ohio CIT Coordinators Meeting, CIT Coordinators Course, and mailed to the recipients.

### Ohio CIT Tablecloths for CIT Programs

Purchased by NAMI Ohio utilizing funds administered through the CJ CCoE, tablecloths with the Ohio CIT logo were offered to the CIT programs. Over 30 CIT programs requested and received these tablecloths to assist them with marketing and community awareness of their local CIT program.



This report was completed by staff at the Ohio Criminal Justice Coordinating Center of Excellence in cooperation with the Ohio CIT Coordinators group and community partners. For more information or to make inquiries please contact us.

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