HEALTH CARE SERVICES *for* STUDENTS
ON OR NEAR THE NEOMED CAMPUS

In this brochure, you will find information on the following items:
HEALTH INSURANCE • PRIMARY CARE • IMMUNIZATIONS • COUNSELING • PHARMACY INFORMATION • URGENT CARE • EMERGENCY HEALTH CARE • EMERGENCY MENTAL HEALTH CARE

FAQ FREQUENTLY ASKED QUESTIONS
ABOUT HEALTH INSURANCE

Do all NEOMED students automatically receive health insurance?

All students are required to have health insurance. Students are automatically enrolled in NEOMED health insurance, liability (malpractice) and life and disability insurance. Students with personal health insurance that satisfies the required criteria can waive the NEOMED health insurance during the annual enrollment/waiver period only. Typically, insurance plans do not cover all providers or hospitals. Therefore, students should check their insurance plans before accessing non-emergent services or deciding to waive the NEOMED medical insurance.

If I do not have insurance, do I have to enroll in the NEOMED medical insurance?

No. Students are free to enroll in private plans, or if eligible, may choose to enroll in Medicaid. During the annual open enrollment/waiver period, students must prove that they have active insurance that satisfies the required criteria before a waiver will be granted. Students who cannot show active insurance by the end of the waiver period will automatically be enrolled in the NEOMED medical insurance for the full year. Students who want to apply for Medicaid can get more information at **medicaid.ohio.gov/FOR-OHIOANS/Get-Coverage/How-to-Apply-for-Medicaid**

Does the medical practice (Summa Health Medical Group) on-campus in the NEW Center accept the insurance plan NEOMED administers?

Yes, they will bill your insurance. You are responsible for paying any copay or deductible.

What if I lose my health insurance during the year?

If you lose your coverage due to a qualifying event, such as aging out of your parent's insurance, you can be added to the NEOMED medical insurance for the remainder of the year.

Does the Corporate Health office (Summa Health) at NEOMED accept insurance?

Summa Corporate doesn't bill any insurance, however, they offer services such as blood draws for IGRA (QuantiFerons) and titers at cost. It is not uncommon for the cost of the service to be cheaper with Summa Corporate than at other retail clinics or physician offices due to copays and deductibles.

How do I find a provider on my insurance plan?

Locate the network logo found on your insurance card, student health brochure, or plan document. You can access your provider directory by clicking on the provider search link on your plan's website or by calling the number on the back of the card.

What are *co-pays* and *deductibles*?

Most health insurance plans do not cover (pay for) 100% of the cost of any given service. Even with health insurance, you may be responsible for paying a portion of the cost (co-pay), and almost all health insurance plans have a deductible. A deductible is a specified amount of money that the insured must pay before an insurance company will pay a claim. A co-pay is the dollar amount you pay for any given episode of health care. In most plans, you pay this after you meet your deductible limit. For example, you pay a set dollar amount to your doctor for an office visit. So, if your co-pay for a physician visit is $25, you pay that amount each time you go to your doctor. In prescription drug plans, there may also be a co-pay for each prescription. The co-pay amount varies according to the service rendered or the prescription medication provided.

For more questions about insurance visit
neomed.edu/studentservices/health/insurance/medical/

STUDENT HEALTH SERVICES

neomed.edu/about/clinical-services/student-health-services/ | **330.325.3202**

Visit the website or call for current hours and to make an appointment.

Northeast Ohio
MEDICAL UNIVERSITY

PRIMARY CARE SERVICES

All students are strongly encouraged to establish with a primary care provider. Students are welcome to establish themselves as patients in either of the following practices, located within 20 minutes of the NEOMED Campus. Please note, these facilities are only recommendations, and students are welcome to seek services elsewhere. Also, note that the SOAR Clinic is not able to accept students as patients.

Summa Health Medical Group @NEOMED
4211 OH-44 #1550 Rootstown, Ohio 44272 | Phone: 330.325.7171

AxessPointe
143 Gougler Ave. Kent, Ohio 44240 | Phone: 330.673.1016

Cleveland Clinic Express Care Clinic
4494 OH-43, Kent, Ohio 44240 | Phone: 330.344.1600

What to bring to your appointment: Photo ID, insurance card, and co-pay.

Who is responsible for the cost of services? You are responsible for fees and services not covered by your insurance plan which may include co-pays and deductibles.

How do I seek health care when I am out of the state? Several options are available to you and can include but are not limited to: a call to your primary care doctor back home to see if s/he can offer you a telehealth visit or refer you to someone in your current geography, searching the Internet to locate the nearest urgent care center or minute clinic, or if urgent, visiting the nearest emergency room.

URGENT CARE

If you need immediate assistance for medical problems that need to be treated right away but are not considered an emergency, the below options are available not far from the NEOMED campus.

University Hospitals Kent Healthcare Services
Emergency and Urgent Care
411 Devon Place (Corner of Routes 261 and 43) Kent, Ohio 44240 | Phone: 855.400.9354

Akron Urgent Care Centers
145 West Ave #3, Tallmadge, Ohio 44278 | Phone: 330.633.7090

Who is responsible for the cost of care received? You are responsible for fees and services not covered by your insurance plan which may include co-pays and deductibles.

What to bring: Photo ID, insurance card, and co-pay.

EMERGENCY MEDICAL CARE

If you need immediate assistance for an acute severe medical problem the nearest emergency room to NEOMED Campus is:

University Hospitals Portage Medical Center
6847 North Chestnut Street Ravenna, Ohio 44266
Emergency Department Phone: 330.297.2850 | Main Telephone: 330.297.0811

University Hospitals Kent Healthcare Services
Emergency and Urgent Care
411 Devon Place (Corner of Routes 261 and 43) Kent, Ohio 44240
Emergency Phone: 330.677.7680

Who is responsible for the cost of care received? You are responsible for fees and services not covered by your insurance plan which may include co-pays and deductibles.

What to bring: Photo ID and insurance card

PRESCRIPTION MEDICATIONS

Rootstown Community Pharmacy *can fill prescription medications, automatically refill your monthly medications, and send you notifications via text, phone call, or email when your prescriptions are ready. It is located on the NEOMED campus. Please note, the pharmacy does NOT accept out-of-state Medicaid Cleveland Clinic Insurance.*

4211 OH-44 Rootstown, Ohio 44272 | 330.325.0589

Giant Eagle Pharmacy
4260 OH-44 Rootstown, Ohio 44272 | 330.325.7967

CVS-Kent
500 S Water St. Kent, Ohio 44240 | 330.678.4009

COUNSELING SERVICES

The Center for Student Wellness and Counseling Services (CSWCS) *provides free and confidential direct individual counseling services for a variety of concerns including stress, burnout, time management, relationship problems, anxiety, depression, and other matters related to a student's overall mental and emotional well-being.*

Hours of Service: Monday-Friday 8 a.m. to 5 p.m.
Location: Suite A-200 next to the Aneal Mohan Kohli Academic & Information Technology Center (Library)

How do I reach the CSWCS? By phone at **330.325.6757** or email **counseling@neomed.edu**

Who can be seen? Full-time and part-time students are eligible if they are registered for the current term and have paid the required student fees. Students are eligible between consecutive terms if they are registered for the next term and have paid the required fees.

What is the cost? Free. Part of the segregated fees paid by students supports the services.

What if I am on a rotation in the state of Ohio? If you qualify for telecounseling this service will allow you to stay at your site while still receiving the care you need. Contact the CSWCS for more information.

What if I am out of the state on rotations? Contact CSWCS, they will help you find a provider that meets your needs in the area in which you are located.

Do you offer other alternative options for counseling support? Yes, we have an online self-help platform called TAO connect (Therapy Assistance Online). It is available and free to all NEOMED students. In addition, we offer other self-help, hotlines, and local referral lists, and substance abuse resources. Please visit **neomed.edu/cswc/** for more information.

Can I use the Ohio Physicians Health Program (OPHP)? Yes, OPHP serves as a confidential resource for physicians and other health care professionals who may be affected by mental, emotional, and behavioral illness, substance-related and addictive disorders, or other illnesses and assists with: identification, intervention, and referral for assessment or treatment. Visit **ophp.org/confidential-resource**.

EMERGENCY MENTAL HEALTH CARE

If you need immediate assistance the nearest emergency room to NEOMED Campus is:

University Hospitals Portage Medical Center
6847 North Chestnut Street | Ravenna, Ohio 44266
Emergency Department: 330.297.2850 | Main Telephone: 330.297.0811

Coleman Professional Services (Mental Health Emergencies ONLY)
3922 Lovers Lane | Ravenna, Ohio 44266
Emergency: 24/7 Walk-In Clinic | Phone: 330.296.3555

If you are concerned about identifying a facility that is not part of the NEOMED clinical rotations sites, you can seek support at:
Highland Springs Behavioral Health
4199 Mill Pond Dr. Highland Hills, Ohio 44122 | Phone: 216.242.4760

Who is responsible for the cost of care received at any of the above locations? You are responsible for fees and services not covered by your insurance plan which may include co-pays and deductibles.

What to bring: Photo ID and insurance card

IMMUNIZATIONS

University Requirements
NEOMED, through the Student Health and Immunization Committee, establishes immunization requirements for all students. These pre-matriculation requirements are based on the recommendations of the Centers for Disease Control (CDC), the Association of American Medical Colleges (AAMC), and our consortium hospitals. Failure to upload appropriate documentation may result in removal from the curriculum. Each student is responsible for payment for all required immunizations and titers except at NEOMED TB and flu shot clinics.

Required vaccines: Hepatitis B, Varicella, MMR, TB, Tdap, Influenza
Meningococcal vaccination is also strongly recommended.

Where to go for vaccines: Your primary care physician, Rootstown Community Pharmacy, Summa Corporate Health, CVS Minute Clinic, local Health Department, or any walk-in clinic (we recommend calling first).

Cost of vaccines: the cost of vaccines may be covered by your insurance (check your policy for coverage). If not covered, health departments may offer low-cost vaccines. Portage County Health District is the closest health department to the NEOMED campus (call ahead to see if immunizations are being offered 330-296-9919). Blood draws and testing are done at cost at the Summa Corporate Health Clinic, located in the NEW Center at NEOMED.