CIT Documentation and Data Collection – Elements and Purpose

1. Assist the police to more effectively resolve future crises:
   a. Successful techniques used to resolve the crisis
   b. Specific concerns (e.g., weapons, verbal triggers) for officers to be aware of
   c. Useful resources (e.g., case manager, agency where services are provided, family supports)

2. Identify individuals with specific needs: (for example)
   a. Individuals who may not need emergency transport (i.e., do not meet "pink slip" criteria) but who could benefit from additional mental health and/or CIT outreach efforts.
   b. Individuals who are frequently involved with the police and may benefit from a community treatment planning exercise
   c. Individuals who may be willing to sign a consent form to share a crisis action plan with the police
   d. identify specific locations which are frequently involved with police so that the problems can be recognized and averted in the future
   e. Police, consumers, and mental health system to improve police interactions with consumers and notify providers of people in need of services – within and between jurisdictions

3. Program improvement: – help program coordinators better understand which aspects of the program are effective and which aspects of the program are not working; for example:
   a. Identify the amount of time officers spend on these calls. If it is excessive, the CIT coordinators, department and the mental health system staff can identify areas in the system that need to be enhanced so that officers can get back to duty more quickly
   b. Better understand how officers are using de-escalation techniques, which may lead to better consumer and public outcomes

4. Program evaluation: is the program achieving its goals: For example:
   a. What are the dispositions of the calls?
      i. How many arrests vs. transports to treatment?
   b. What techniques are used?
      i. Verbal de-escalation
      ii. Taser
      iii. Other uses of force
   c. Rates of injury:
      i. Officer
      ii. Subject of call