

State and US Territory Contact Information

This list includes contact information for all 50 states, the District of Columbia, Puerto Rico and the Virgin Islands and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through the relevant agencies or attorney generals' offices, will accept complaints regardless of whether the institution is required to be licensed in that state. Contact information may change; the University makes best efforts to update this information when it becomes aware of such changes.

Alabama

Alabama Commission on Higher Education
P. O. Box 302000
Montgomery, AL 36130-2000
Telephone: (334) 242-1998
https://ache.edu/ACHE_Reports/Forms/SARA/StudentComp.pdf

Alabama Community College System
Private School Licensure Division
PO Box 302130
Montgomery, Alabama 36104
Telephone: (334) 293-4500
<https://www.accs.edu/student-complaints/>

Office of the Attorney General
501 Washington Avenue
Montgomery, AL 36130-0152
Consumer Hotline: (334) 242-7335
<https://www.alabamaag.gov/consumercomplaint>

Alaska

Alaska Commission on Postsecondary Education
P.O. Box 110505
Juneau, AK 99811-0505
Telephone: (800) 441-2962
Email: EED.ACPE-IA@alaska.gov
<https://acpe.alaska.gov/ConsumerProtection>

Alaska Office of Attorney General, Consumer Protection Unit
1031 West Fourth Avenue, Suite 200
Anchorage, AK 99501-5903
Consumer Protection Unit: 907-269-5200
Email: consumerprotection@alaska.gov

http://www.law.alaska.gov/department/civil/consumer/cp_complaint.html
www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

Arizona

Arizona State Board for Private Postsecondary Education
1740 W. Adams
Phoenix, AZ 85007
Telephone: (602) 542-5709
<https://ppse.az.gov/complaint>

Office of the Attorney General
2005 N Central Ave02)
Phoenix, AZ 85007-2926
Telephone: (602) 542-5025
<https://www.azag.gov/complaints/consumer>

Arkansas

Arkansas Division of Higher Education
423 Main Street, Suite 400
Little Rock, AR 72201
Telephone: (501) 371-2000
Email: sbpce@arkansas.gov
<https://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

Office of Arkansas Attorney General
Consumer Protection Division
323 Center Street, Suite 200
Little Rock, AR 72201-2610
Telephone: (501) 682-2341
Email: oag@arkansasag.gov
<https://arkansasag.gov/forms/file-a-consumer-complaint/>

California

California Bureau for Private Postsecondary Education
2535 Capital Oaks Drive, Suite 400
Sacramento, CA 95833
Telephone: (888) 370-7589 • Fax: (916) 263-1897
Email: www.bppe.ca.gov
<http://www.bppe.ca.gov/enforcement/complaint.shtml>

Office of the Attorney General
California Department of Justice
Attn: Public Inquiry Unit

PO Box 944255
Sacramento, CA 94244-2550
Telephone: (888) 370-7589 • Fax: (916) 263-1895
<https://oag.ca.gov/consumers>

Colorado

Colorado Department of Higher Education
1600 Broadway, Suite 2200
Denver, Colorado 80202
Telephone: (303) 862-3001 • Fax: (303) 996-1329
<http://higher.ed.colorado.gov/Academics/Complaints/FileComplaint.aspx>

Office of the Attorney General
Ralph L. Carr Judicial Building
1300 Broadway, 10th Floor
Denver, CO 80203
Telephone: (720) 508-6000 • Fax: (720) 508-6030
<https://coag.gov/file-complaint>

Connecticut

Connecticut Office for Higher Education
Education & Employment Center
450 Columbus Boulevard, Suite 510
Hartford, CT 06103-1841
Telephone: (860) 947-1800
<https://www.ohe.ct.gov/StudentComplaints.shtml>

Connecticut Department of Consumer Protection
Complaint Center
450 Columbus Boulevard, Suite 901
Hartford, CT 06103
Telephone: (800) 842-2649 • Fax: (860) 707-1966
Email: dcp.complaints@ct.gov
<https://portal.ct.gov/DCP/Complaint-Center/Consumers—Complaint-Center>

Delaware

Delaware Department of Education
Higher Education Office
The Townsend Building
401 Federal Street, Suite 2
Dover, DE 19901-3639
Telephone: (302) 735-4000
Email: dheo@doe.k12.de.us

Delaware Attorney General, Department of Justice
Consumer Protection Unit
Carvel State Office Building
820 North French Street, 5th Floor
Wilmington, DE 19801
Telephone: (800) 220-5424 • Fax (302) 577-6499
<https://attorneygeneral.delaware.gov/publictrust/>

District of Columbia

DC Higher Education Licensure Commission
1050 First Street NE, Fifth Floor
Washington, DC 20002
Telephone: (202) 481-3951
Email: osse@dc.gov
<http://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>

Government of the District of Columbia
Office of the Attorney General
441 4th Street, NW
Washington, DC 20001
Consumer Hotline: (202) 442-9828 • Fax: (202) 741-8789
Email: oag@dc.gov
<http://oag.dc.gov/service/submit-consumer-complaint>

Florida

Florida Department of Education
Commission for Independent Education
325 West Gaines Street, Suite 1414
Tallahassee, FL 32399-0400
Telephone: (888) 224-6684
Email: cieinfo@fldoe.org
<http://www.fldoe.org/policy/cie/file-a-complaint.shtml>

Office of the Attorney General
State of Florida
PL-01, The Capitol
Tallahassee, Florida 32399-1050
Telephone: (866) 966-7226
<http://www.myfloridalegal.com/pages.nsf/Main/E3EB45228E9229DD85257B05006E32EC>

Georgia

Georgia Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, GA 30084-5305
Telephone: (770) 414-3300
<https://gnpec.georgia.gov/student-resources/student-complaints>

Office of the Attorney General
Georgia Department of Law, Consumer Protection Unit
2 Martin Luther King Jr. Drive SE, Suite 356
Atlanta, GA 30334-9077
Telephone: (800) 869-1123 • Fax: (404) 651-9018
<http://ocp.ga.gov/consumer-services/filing-a-complaint>

Hawaii

Hawaii Post-Secondary Education Authorization Program
335 Merchant Street, Room 310
Honolulu, HI 96813
Telephone: (808) 586-7327
Email: hpeap@dcca.hawaii.gov
<http://cca.hawaii.gov/hpeap/forms/student-forms/>
<http://cca.hawaii.gov/hpeap/student-complaint-process/>

Department of Commerce and Consumer Affairs
Office of Consumer Protection
Leiopapa A Kamehameha Building
235 South Beretania Street, Room 801
Honolulu, Hawaii 96813-2419
Telephone: (808) 586-2630 • Fax: (808) 586-2640
Email: ocp@dcca.hawaii.gov
<http://cca.hawaii.gov/ocp/consumer-complaint/>

Idaho

Office of the State Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street, Suite 307
Boise, ID 83720-0037
Telephone: (208) 334-2270 • Fax: (208) 334-2632
<https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/>

Office of the Attorney General
Consumer Protection Division

700 West Jefferson Street
PO Box 83720
Boise, ID 83720-0010
Telephone: (208) 334-2400 • Fax: (208) 334-4151
<http://www.ag.idaho.gov/onlineForms/consumerProtectionComplaint.htm>

Illinois

Illinois Board of Higher Education
1 N. Old State Capitol Plaza, Suite 333
Springfield, Illinois 62701-1377
Telephone: (217) 557-7359
Email: info@ibhe.org
<http://complaints.ibhe.org/>

Office of the Illinois Attorney General, Consumer Protection Bureau
500 South Second Street
Springfield, IL 62701
Telephone: (800) 243-0618
<http://illinoisattorneygeneral.gov/consumers/filecomplaint.html>

Indiana

Indiana Commission for Higher Education
101 West Ohio Street, Suite 300
Indianapolis, IN 46204-4206
Telephone: (317) 464-4400
Email: complaints@che.in.gov
<https://www.in.gov/che/2744.htm>

Office of the Indiana Attorney General
Consumer Protection Division
302 West Washington Street, 5th Floor
Indianapolis, IN 46204-2770
Telephone: (800) 382-5516
<http://www.in.gov/attorneygeneral/2434.htm>

Iowa

Iowa College Student Aid Commission
475 SW Fifth St., Suite D
Des Moines, IA 50309-1920
Telephone: (515) 725-3400
<https://www.iowacollegeaid.gov/StudentComplaintForm>

Office of the Attorney General of Iowa
Consumer Protection Division
Hoover State Office Building
1305 E. Walnut Street
Des Moines, Iowa 50319-0106
Telephone: (515) 281-5926
Email: consumer@iowa.gov
<https://www.iowaattorneygeneral.gov/for-consumers/file-a-consumer-complaint/>

Kansas

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
Telephone: (785) 430-4240
Email: complaints@ksbor.org
http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

Office of the Attorney General
120 SW 10th Avenue, 2nd Floor
Topeka, KS 66612
Telephone: (800) 432-2310
<http://ag.ks.gov/file-a-complaint>

Kentucky

Kentucky Council on Postsecondary Education
1024 Capital Center Drive, Suite 320
Frankfort, KY 40601-7512
Telephone: (502) 573-1555
Email: cpeconsumercomplaint@ky.gov
http://www.cpe.ky.gov/campuses/consumer_complaint.html

Kentucky Commission on Proprietary Education
300 Sower Boulevard
Frankfort, KY 40601
Telephone: (502) 564-4185 • Fax: (502) 564-4248
Email: kcpe@ky.gov
http://www.kcpe.ky.gov/student_resources.htm
<http://www.kcpe.ky.gov/forms/FormtoFileaComplaint.pdf>

Kentucky Office of the Attorney General
Office of Consumer Protection
1024 Capital Center Dr., Suite 200
Frankfort, KY 40601

Telephone: (888) 432-9257
<https://ag.ky.gov/consumer-protection/complaints>

Louisiana

Louisiana Board of Regents
P.O. Box 3677
Baton Rouge, LA 70821-3677
Telephone: (800) 351-4889
Email: ConsumerInfo@ag.louisiana.gov
<https://regents.la.gov/students-parents/student-complaint-process/>

Louisiana Attorney General Office
Consumer Protection Section
P.O. Box 94005
Baton Rouge, LA 70804
Telephone: (800) 351-4889 • Fax: (225) 326-6499
Email: ConsumerInfo@ag.louisiana.gov
<https://www.ag.state.la.us/Page/ConsumerDispute>

Maine

Maine Department of Education
Due Process Office
Special Services Team
23 State House Station
Augusta, ME 04333-0023
Telephone: (207) 624-6600 • Fax: (207) 624-6641
<https://www.maine.gov/doe/cds/dueprocess>

Maine Attorney General's Consumer Information and Mediation Service
6 State House Station
Augusta, ME 04333
Telephone: (800) 436-2131
Email: consumer.mediation@maine.gov
<http://www.maine.gov/ag/consumer/complaints/index.shtml>

Maryland

Maryland Higher Education Commission
6 N. Liberty Street, 10th Floor
Baltimore, MD 21201
Telephone: (800) 974-0203
Email: collegiatecomplaint.mhec@maryland.gov
http://www.mhec.maryland.gov/institutions_training/Pages/colleges_universities/index.aspx

Maryland Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
Telephone: (888) 743-0023
Email: consumer@oag.state.md.us
<http://www.oag.state.md.us/Consumer/complaint.htm>

Massachusetts

Massachusetts Department of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
Telephone: (617) 994-6955
<http://www.mass.edu/forstufam/complaints/complaints.asp>

Office of the Attorney General
Consumer Advocacy & Response Division
One Ashburton Place, 18th Floor
Boston, MA 02108
Telephone: (617) 727-8400
<https://www.mass.gov/how-to/file-a-consumer-complaint>

Michigan

Michigan Department of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
P.O. Box 30018
Lansing, MI 48909
Telephone: (517) 241-7000
Email: CSCL-Complaints@michigan.gov
http://www.michigan.gov/documents/lara/LCE-992_0715_494884_7.pdf

Office of the Attorney General
Consumer Protection Division
PO Box 30213
Lansing, MI 48909-7713
Telephone: (877) 765-8388 • Fax: (517) 241-3771
https://www.michigan.gov/ag/0,4534,7-359-82915_82919_86407—,00.html

Minnesota

Minnesota Office of Higher Education
Attn: Registration & Licensing
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227

Telephone: (800) 657-3866 • Fax: (651) 642-0675
www.ohe.state.mn.us/mPg.cfm?pageID=1078

Office of the Attorney General
445 Minnesota Street. Suite 1400
St. Paul, MN 55101
Telephone: (651) 296-3353
<https://www.ag.state.mn.us/Office/Complaint.asp>

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Telephone: (601) 432-6198
http://www.mississippi.edu/mcca/student_complaint_process.asp

Mississippi Community College Board
Commission of Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211-6453
Email: info@sbcjc.cc.ms.us
Telephone: (601) 432-6185
<https://www.mccb.edu/student-consumer-info>

Office of the Attorney General
State of Mississippi
Office of Consumer Protection
P.O. Box 22947
Jackson, Mississippi 39225-2947
Telephone: (800) 281-4418
<http://www.agjimhood.com/forms/consumer-protection-complaint-form/>

Missouri

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Telephone: (800) 473-6757
Email: info@dhe.mo.gov
<http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Missouri Attorney General's Office
Supreme Court Building
207 West High Street

PO Box 899
Jefferson City, MO 65102
Telephone: (573) 751-3321
Email: attorney.general@ago.mo.gov
<https://www.ago.mo.gov/file-a-complaint>

Montana

Montana University System
Office of the Commissioner of Higher Education
560 N. Park Ave
Helena, MT 59620-3201
Telephone (406) 444-6570
www.mus.edu/MUS-Statement-of-Complaint-Process.asp

Montana Department of Justice
Office of Consumer Protection
P.O. Box 200151
Helena, MT 59620-0151
Telephone: (800) 481-6896
Email: contactocp@mt.gov
<https://dojmt.gov/consumer/>

Nebraska

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Telephone: (402) 471-2847
Email: ago.consumer@nebraska.gov
<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nebraska Department of Education,
Private Postsecondary Career Schools and Veterans Education
301 Centennial Mall South
P.O. Box 94987
Lincoln, NE 68509-4987
Telephone: (402) 471-2295
Email: Nde.investigations@nebraska.gov
<http://www.education.ne.gov/PPCS/PPCS%20Forms.html>

Nebraska Attorney General
Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509

Telephone: (800) 727-6432 Email: ago.consumer@nebraska.gov
<https://protectthegoodlife.nebraska.gov/file-consumer-complaint>

Nevada

Nevada Commission on Postsecondary Education
2800 E. St. Louis
Las Vegas, NV 89104
Telephone: (702) 486-7330 • Fax: (702) 486-7340
http://cpe.nv.gov/Students/Students_Home/

Office of the Attorney General
100 North Carson Street
Carson City, NV 89701
Email: AGCOMPLAINT@ag.nv.gov
Telephone: (775) 684-1100 • Fax: (775) 684-1108
http://ag.nv.gov/Complaints/File_Complaint/

New Hampshire

New Hampshire Department of Education
Division of Higher Education-Higher Education Commission
101 Pleasant Street, Concord, NH 03301
Telephone: (603) 271-3494 • Fax: (603) 271-1953

Department of Justice
Office of the Attorney General
33 Capitol Street
Concord, NH 03301
Telephone: (888) 468-4454 • Fax: (603) 271-2110
Email: doj-cpb@doj.nh.gov
<https://www.doj.nh.gov/consumer/complaints/>

New Jersey

Office of the Secretary of Higher Education
P.O. Box 542
Trenton, NJ 08625
Telephone: (609) 984-3738
<http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml>

New Jersey Office of the Attorney General
Division of Consumer Affairs
P.O. Box 45025
Newark, NJ 07101
Telephone: (800) 242-5846

Email: AskConsumerAffairs@lps.state.nj.us
<http://www.njconsumeraffairs.gov/ComplaintsForms/NJ-Office-of-Consumer-Protection-Complaint-Form.pdf>

New Mexico

New Mexico Higher Education Department
2044 Galisteo Street, Suite 4
Santa Fe, NM 87505-2100
Telephone: (505) 476-8400
Email: HigherEd.Info@state.nm.us
<http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx>

Office of the Attorney General
Consumer & Family Advocacy Services Division
408 Galisteo Street
Villagra Building
Santa Fe, NM 87504-1508
Telephone: (844) 255-9210
<https://www.nmag.gov/file-a-complaint.aspx>

New York

New York State Education Department
Bureau of Proprietary School Supervision
116 West 32nd Street, 5th Floor
New York, NY 10001
Telephone: (212) 643-4760
Email: BPSS@NYSED.GOV
<http://www.acces.nysed.gov/bpss/student-rights>
<http://www.acces.nysed.gov/common/acces/files/bpss/complaintform.pdf>

Office of the Attorney General
The Capitol
Albany, NY 1224-0341
Telephone: (800) 771-7755
<https://ag.ny.gov/complaint-forms>

North Carolina

University of North Carolina General Administration
910 Raleigh Road
Chapel Hill, NC 27515-2688
Telephone: (919) 962-4558 • Fax: (919) 962-7139
Email: studentcomplaint@northcarolina.edu
http://www.northcarolina.edu/sites/default/files/documents/student_complaint_form.pdf

Department of Justice
Consumer Protection Division
Attorney General's Office
9001 Mail Service Center
Raleigh, NC 27699-9001
Telephone: (877) 566-7226
<http://www.ncdoj.gov/complaint>

North Dakota

North Dakota University System
2000 44th Street SW, Suite 301
Fargo, ND 58103
Telephone: (701) 328-2960
Email: stateauth@ndus.edu

Office of Attorney General
Consumer Protection Division
Gateway Professional Center
1050 E Interstate Ave, Suite 200
Bismarck, ND 58503-5574
Telephone: (800) 472-2600
Email: ndag@nd.gov
<https://attorneygeneral.nd.gov/consumer-resources/consumer-complaints>

Ohio

Ohio Department of Higher Education
25 South Front Street
Columbus, OH 43215

Telephone: (614) 728-3095
Email: ODHE-Complaints@highered.ohio.gov
<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General, Consumer Protection Section
30 East Broad Street, 14th floor
Columbus, OH 43215-3400
Telephone: (800) 282-0515
<http://www.ohioattorneygeneral.gov/Individuals-and-Families/Consumers>

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104

Telephone: (405) 225-9100
www.okhighered.org/current-college-students/complaints.shtml

Oklahoma State Board of Private Vocational Schools
3700 N. W. Classen Boulevard, Suite 250
Oklahoma City, OK 73118-2864
Telephone: (405) 528-3370 • Fax: (405) 528-3366
<http://obpvs.ok.gov/students#studentforms>

Oklahoma Office of the Attorney General
Consumer Protection Unit
313 NE 21st Street
Oklahoma City, OK 73105
Telephone: (405) 521-2029 • Fax (405) 521-6246
http://www.oag.ok.gov/Default.aspx?shortcut=consumer-protection&__m=18

Oregon

Oregon Higher Education Coordinating Commission
255 Capitol Street NE
Salem, OR 97301
Telephone: (503) 947-5716
<http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx>

Oregon Department of Justice
Financial Fraud/Consumer Protection Section
1162 Court Street NE
Salem, OR 97301-4096
Telephone: (877) 877-9392
Email: help@oregonconsumer.gov
<https://justice.oregon.gov/consumercomplaints>

Pennsylvania

Pennsylvania Department of Education
Postsecondary and Adult Education
333 Market Street, 12th Floor
Harrisburg, PA 17126-0333
Telephone: (717) 783-8228 • Fax: (717) 722-3622
Email: RA-pls@pa.gov
[https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-\(SARA\).aspx](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx)

Pennsylvania Office of the Attorney General
Bureau of Consumer Protection

15th Floor, Strawberry Square
Harrisburg, PA 17120
Telephone: (717) 787-9707
Email: consumers@attorneygeneral.gov
https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/Filing_a_complaint_with_the_Attorney_General_s_Bureau_of_Consumer_Protection/

Puerto Rico

Puerto Rico Council on Higher Education
P.O. Box 19900
San Juan, Puerto Rico 00910-1900
Telephone: (787) 722-2121
<http://www.agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx>

Puerto Rico Department of Justice
P.O. Box 9020192
San Juan, Puerto Rico 00902-0192
Telephone: (787) 721-2900
<http://www.justicia.pr.gov/home/querellas-2/>

Rhode Island

Rhode Island Office of the Postsecondary Commissioner
560 Jefferson Boulevard, Suite 100
Warwick, RI 02886
Telephone: (401)736-1100 • Fax: (401)732-3541
www.riopc.edu/page/student_complaint/

Rhode Island Department of the Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
Telephone: (401) 274-4400 • Fax: (401) 222-5110
Email: consumers@riag.ri.gov
<http://www.riag.ri.gov/ConsumerProtection/About.php#>

South Carolina

South Carolina Commission on Higher Education
Academic Affairs
ATTN: Student Complaint
1122 Lady Street, Suite 300
Columbia, SC 29201
Telephone: (803) 737-2260

Email: submitcomplaint@che.sc.gov
http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf

Department of Consumer Affairs
PO Box 5757
Columbia, SC 29250-5246
Telephone: (803) 734-4200
Email: scdca@scconsumer.gov
<https://consumer.sc.gov/consumer-resources/consumer-complaints>

South Dakota

South Dakota Board of Regents
306 E. Capitol Ave.
Pierre, SD 57051
Telephone: (605) 773-3455
<https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx>

Office of the Attorney General
Division of Consumer Protection
1302 East Highway 14, Suite 3
Pierre, SD 57501-8053
Telephone: (605) 773-4400 • Fax: (605) 773-7163
Email: consumerhelp@state.sd.us
<http://consumer.sd.gov/complaintform.aspx>

Tennessee

Tennessee Higher Education Commission
404 James Robertson Parkway
Parkway Towers, Suite 1900
Nashville, TN 37243-0830
Telephone: (615) 741-5293
<https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html>

Office of Attorney General and Reporter
Division of Consumer Affairs
500 James Robertson Parkway, 12th Floor
Nashville, TN 37243-0600
Telephone: (615) 741-1671
<https://www.tn.gov/commerce/consumer-affairs.html>

Texas

Herzing University, as described by Section 123.001(1)(B), is not regulated in Texas under Tex. Educ. Code. §132.202. As required by s. 39.87, Wis. Stats, Herzing University is legally authorized in Wisconsin as an institution of higher education under 20 USC 1001(a)(2) and is exempt from additional state authorization requirements as provided under the program integrity rules.

All students shall follow the published Complaint Procedure if submitting a formal complaint.

Utah

Office of the Commissioner for Higher Education, Utah System of Higher Education
Board of Regents Building, The Gateway
60 S. 400 W.
Salt Lake City, UT 84101
Telephone: (801) 321-7152
<https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/>

Utah Department of Commerce Division of Consumer Protection
160 East 300 South, 2nd Floor
P.O. Box 146704
Salt Lake City, UT 84114-6704
Telephone: (801) 530-6601 • Fax: (801) 530-6001
Email: consumerprotection@utah.gov
<http://www.consumerprotection.utah.gov/complaints/index.html>

Vermont

Vermont Agency of Education
219 North Main Street, Suite 402
Barre, VT 05641
Telephone: (802) 479-1030
<https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf>

Vermont Attorney General's Office
Consumer Assistance Program
109 State Street
Montpelier, VT 05609-1001
Telephone: (802) 656-3183 • Fax: (802) 304-1014
Email: AGO.CAP@vermont.gov
<http://ago.vermont.gov/cap/consumer-complaint/>

Virginia

State Council of Higher Education for Virginia
101 North 14th Street, 10th Floor
James Monroe Building
Richmond, VA 23219
Telephone: (804) 225-2600 • Fax (804) 225-2604
<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

Virginia Office of the Attorney General
202 North Ninth Street
Richmond, VA 23219
Telephone: (804) 786-2042 • Fax: (804) 225-4378
http://ag.virginia.gov/consumer-protection/files/OAG_Consumer_Complaint_Form_modified_51716.pdf

U.S. Virgin Islands

The Virgin Islands Department of Education
1834 Kongens Gade
St. Thomas, VI 00802
Telephone: (340) 774-0100
<http://www.vide.vi/>

Washington

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Telephone: (360) 753-7800
Email: complaints@wsac.wa.gov
<https://www.wsac.wa.gov/student-complaints>

Washington Workforce Training and Education Coordinating Board
128 10th Avenue SW
P.O. Box 43105
Olympia, WA 98504-3105
Telephone: (360) 709-4600 • Fax: (360) 586-5862
Email: workforce@wtb.wa.gov
<https://www.wsac.wa.gov/student-complaints>

Washington State Office of the Attorney General
Consumer Protection Division
800 5th Avenue, Suite 2000
Seattle, WA 98104-3188

Telephone: (206) 464-6684 • Fax: (206) 389-2801
<http://www.atg.wa.gov/fileacomplaint.aspx#.U6Cxy8tOXIU>

West Virginia

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd East, Ste 700
Charleston, WV 25301
Telephone: (304) 558-2101 • Fax: (304) 558-5719
<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

State of West Virginia, Office of the Attorney General
Consumer Protection Division
P.O. Box 1789
Charleston, WV 25326-1789
Telephone: (800) 368-8808
Email: consumer@wvago.gov
<http://www.ago.wv.gov/Pages/consumercomplaint.aspx>

Wisconsin

Wisconsin Association of Independent Colleges & Universities
122 West Washington Avenue, Suite 700
Madison, WI 53703-2723
Telephone: (608) 256-7761
Email: mail@waicu.org
www.waicu.org

Wisconsin Department of Agriculture, Trade and Consumer Protection
Bureau of Consumer Protection
2811 Agriculture Drive
P.O. Box 8911
Madison, WI 53708-8911
Consumer Hotline: (800) 422-7128
Email: datcph hotline@wisconsin.gov
http://datcp.wi.gov/Consumer/Consumer_Complaints/Download_a_Complaint_Form/index.aspx

Wisconsin Distance Learning Authorization Board
Telephone: (608) 267-9514
Email: distancelearning@wtcsystem.edu
<http://www.heab.state.wi.us/dlab/students.html#cont>

Wyoming

Wyoming Department of Education
122 W. 25th St. Suite E200
Hathaway Building, 2nd Floor
Telephone: (307) 777-7675 • Fax: (307) 777-6234
Cheyenne, WY 82002-0050
<https://edu.wyoming.gov/blog/2018/12/06/student-complaint-form/>

Attorney General's Office
Consumer Protection Unit
Kendrick Building
2320 Capitol Avenue
Cheyenne, WY 82002
Telephone (307) 777-8962 • Fax: (307) 777-3435
Email: AG.Consumer@wyo.gov
<http://ag.wyo.gov/cpu/consumer-complaints>